



## SERVICE APPLICATION FORM FOR POSTPAID & PREPAID ADSL BROADBAND

### REQUIREMENTS FOR BROADBAND ACCESS SERVICE:

- You must have an existing telephone service that uses copper line infrastructure.
- Your landline must be connected to an exchange that is Broadband enabled.
- Have a computer that meets the minimum requirements indicated overleaf.

CUSTOMER DETAILS:		
Customer's name [in full]:		
If Company/ Partnership, state Directors/Partners [Minimum of two]:		
Physical address:		
CUSTOMER CONTACT DETAILS:		
Telephone:	Cellular No:	E-mail address:
Postal address:		

BILLING DETAILS:
Telephone number [Line to receive ADSL]:

PREPAID PACKAGES						
	PREPAID BASIC	PREPAID LITE	PREPAID STANDARD	PREPAID CLASSIC	PREPAID PREMIUM	PREPAID PLATINUM
Capped Volume	512 MB	1 GB	2 GB	3 GB	4 GB	5 GB
SPTC Package [Incl. Vat]	E59.54	E119.07	E218.30	E320.62	E387.60	E489.93
Outside Cap Rate [Incl. Vat]	E0.16	E0.16	E0.16	E0.16	E0.16	E0.16
Please tick selection						
All packages have 1024kbps speed						

POSTPAID PACKAGES											
	HOME		BUSINESS								
	Waya Waya	Classic	Lite	Standard	Classic	Premium	Platinum	Platinum 1	Platinum 2	Platinum 3	Velocity
	Up to 512 Kpbs	1024Kbps	2048 Kbps	2048 Kbps	2048 Kbps	2048 Kbps	5056 Kbps	5056 Kbps	5056 Kbps	5056 Kbps	Up to 512 Kbps
Capping	Uncapped	10 GB	17 GB	25 GB	42 GB	50 GB	75 GB	117 GB	200 GB	317 GB	Uncapped
SPTC Package [Incl. Vat]	E629.85	E310.08	E629.85	E920.55	E1 501.95	E2 131.80	E3 391.50	E4 845.00	E7 267.50	E9 690.00	E823.65
Outside Cap Rate [Incl. Vat]		E0.14	E0.14	E0.14	E0.14	E0.14	E0.14	E0.14	E0.14	E0.14	
Please tick selection											



COMPUTER DETAILS		
	Minimum requirements	Tick if your PC complies
Processor Speed	200 MHz	
Operating System [e.g. Win 2000, Win XP, etc	Microsoft Windows 2000, ME, XP or Vista.	
Hard Disk Free Space	200 MB	
Memory [RAM]:	128 MB	
Network Interface	Yes	
CD-ROM	Yes	

INTERNET CONNECTION [ Please tick ]		
Do you currently have an Internet connection with Swazi.net?	Yes:	No:
IF YES, CONTINUE BELOW: [ Please tick ]		
Do you want to disconnect your Internet account?	Yes:	No:
What type of Internet connection do you have? Telephone number: [ ]	ISDN Internet:	Dial-up Internet:
	Leased line:	

**TERMS AND CONDITIONS**

The provision of Broadband access service is subject to SwaziTelecom's standard terms and conditions as they appear in the application and agreement form for Telecommunication services. SwaziTelecom accepts no liability for any loss or damages to the property or equipment of the customer arising out of the provision, installation or maintenance of SwaziTelecom ADSL access service. You will be formally notified on whether or not the ADSL access service can be provided.

The provision of ADSL service cannot be guaranteed and depends on the radial distance and port availability from your nearest exchange. Each ADSL account is only for use at the premises as indicated on this application form and is not transportable unless moving premises. SwaziTelecom reserves the right to disconnect the line in the event that the customer defaults for a period of 30 days and he or she will be expected to pay the full amount outstanding. In addition the account shall be disconnected in event that it is used for any illegal or anti-social purposes, including abusive, fraudulent, obscene, etc. Provision is subject to network availability, distance, copper quality and line sync speed limitations. The ADSL plan you have chosen is based on self Installation with telephone support provided by SwaziTelecom.

The bundled offering is subject to a 24 months agreement and the following shall apply if cancelled prematurely:

1. A penalty equivalent to one month rental charge.
2. Customer will return modem to the nearest Telecentre.

Upon expiry of the 24 months period, this agreement shall automatically be renewed for successive 12 [twelve] calendar month periods commencing on each anniversary of the commencement date, unless terminated in accordance to these conditions.

SPTC reserves the right to cap each customer to the package that the customer requested when applying for the ADSL service. This will serve to ensure that a customer does not exceed the capped volume chosen. In the event that the customer refuses that the package chosen is capped, the customer will write to SPTC and inform SPTC that the package chosen should not be capped and will subsequently be liable for any amount charged for over capping without any further notice from the Corporation.

I ..... confirm that , I have read, understood and accept the conditions on this form and that the details I have given on this form are correct and complete.

Customer Signature: .....On the..... Day of.....

Company stamp:

FOR OFFICE USE ONLY	
Name of Officer:	Date received:
Reference number:	
Signature:	